

This booklet contains the following:

Letter to Shareholders Request Form



STARHUB LTD

Reg. No.: 199802208C 67 Ubi Avenue 1, #05-01 StarHub Green Singapore 408942

T 6825 5000 F 6721 5000

StarHub Ltd (Incorporated in the Republic of Singapore) Co. Reg. No. 199802208C

8 April 2020

Dear Shareholder

Online Access to Annual Report 2019

In line with our continued commitment to sustainability, we have made available the digital version of our Annual Report 2019 to shareholders on our Investor Relations (IR) website from the date of this letter.

The Annual Report 2019 may be accessed at the URL IR.starhub.com. You will need an internet browser and PDF reader to view the document. To access the Annual Report, click on the hyperlink for 'Annual Report 2019'.

If however, you wish to receive a printed copy of the Annual Report 2019, please complete the Request Form and return it to us. All previous requests for printed Annual Reports will be disregarded.

By submitting the completed Request Form to us, you agree and acknowledge that we and/or our service provider may collect, use and disclose your personal data, as contained in your submitted Request Form or which is otherwise collected from you (or your authorised representative), for the purposes of processing and effecting your request.

Precautionary Measures in view of COVID-19 situation

We are closely monitoring the COVID-19 situation and the health and well-being of all our shareholders is of utmost priority. Following the guidance and recommendations issued by the relevant authorities and the SGX on the holding of general meetings amid COVID-19, we intend to postpone our Annual General Meeting ("**AGM**") to provide time for us to put in place alternative arrangements to take into account anticipated legislative changes. Accordingly, unlike in previous years, the Annual Report 2019 does not contain the Notice of Annual General Meeting.

We are working with the relevant authorities to obtain an extension of time to hold our AGM by no later than 30 June 2020. We expect to hold our Extraordinary General Meeting ("**EGM**") immediately after the conclusion of our AGM. We will provide further details of our AGM and EGM via announcement on SGXNET.

Thank you for your kind understanding and co-operation.

Yours faithfully

Veronica Lai Company Secretary

REQUEST FORM
To: StarHub Ltd
NB: Please tick accordingly.
Please send me/us a printed copy of the Annual Report 2019.
The shares are held by me/us under or through:
CDP Securities Account Number
CPFIS Account
Physical Scrips
Name of Shareholder(s):
Mailing Address:
Signature(s): Date:
Note: This request is valid for the Annual Report 2019 only. We regret that incomplete or improperly completed forms will not be processed.

2nd fold here

BUSINESS REPLY SERVICE PERMIT NO. 08412

Postage will be paid by addressee.

For posting in

Singapore only.

հվիկերեղերիկել

ATTN: COMPANY SECRETARY STARHUB LTD 67 UBI AVENUE 1 #05-01 STARHUB GREEN SINGAPORE 408942

3rd fold and glue overleaf. Do not staple. Glue all sides firmly